

- [MyView](#)
- [Help logging in](#)
- [Technical Difficulties \(once logged in\)](#)
- [Using MyView](#)
- [I can't find what I am looking for](#)

MyView is being replaced

MyView is being replaced by a new People System. The new People System will manage the payment of clergy stipends, hold your personal information and the information that will be presented in the National Register of Clergy. Please ensure you use your 5 digit unique MyView reference number to log in to MyView, not your People System reference number.

[Find out more about the new People System.](#)

P60 Certificates for the year 2020/2021

Important notice: Please ensure you download your P60 and all of your historical pay documentation you have saved in MyView as soon as possible. MyView will only be available for a limited time after the People System has been launched for the payment of stipends.

MyView

MyView is a secure online system that allows you to:

- View and print pay documents (pay statements, P60s, P11Ds) from November 2012 onwards
- Submit annual HLC returns
- View and print previously submitted annual HLC returns
- View your personal details
- Check and amend your bank details

Sign in to MyView

To [sign in](#) you will need your Unique ID (which can be found on your pay statement) and your password.

If you don't have a password or can't remember it, select 'forgotten your password' and follow the instructions. If the information has been entered correctly we will send you an email with a temporary password; this password is valid for 2 hours.

We have included some common questions below and there is also a step-by-step **user guide** to help you.

Help logging in

What is my unique ID and where can I find it?

- Your unique ID is usually a 5-digit number, it is allocated to you when you join the payroll
- It is unique to you and it won't change – even if you move to a different appointment
- You can find it on your pay statement in a box titled *Unique Ref No* about a third of the way down the page on the right hand side

I forgot my password or I'm a new user and don't have a password

- Visit the [MyView log in](#) page and click on "Forgotten your password?"
- Fill in the security information, taking care to enter it in the correct format, and click "Submit"
- You should receive an email with a temporary password that you can use to reset your account

There is also some useful information and guidance in the left-hand box of the log in page, including the criteria you need to meet when setting up new passwords.

Your password won't expire but do keep it safe and don't share it with anyone. You can reset it at any time but for security reasons the system won't let you reuse a previous password.

I haven't received an email with the temporary password

- First check your junk or spam folders in your email account
- Try again taking care to enter your date of birth and NI Number in the correct format:
 - Your *date of birth* should be entered as 8 digits (no dots, dashes or slashes). For example: enter date 1 January 2017 as 01012017
 - Your *National Insurance number* should be 9 characters no spaces (2 letters, 6 numbers and 1 letter; the letters must be entered as capitals) ie AB123456C
- Please don't enter the second capital letter after the NI number printed on your pay statement; this is your NI category

- If you have recently changed your email address, this might explain why the email hasn't reached you, the temporary password will be sent to the address we have on record

If you are still having difficulties please send an email to myviewenquiries@churchofengland.org including your Unique ID, National Insurance number and Date of Birth.

My account is locked or suspended

If your account has been **suspended**, please reset your password.

On the other hand, if your account is **locked**, we will need to unlock it for you. Please send an email including your Unique ID to myviewenquiries@churchofengland.org for assistance.

Technical Difficulties (once logged in)

I get a blank screen when I log on

Try refreshing your screen by clicking on the refresh button or pressing the CTRL and F5 keys together. If your screen is still blank then sign out, close your internet browser window and try logging in again.

On occasions, the issue may be because MyView doesn't work with your chosen internet browser, please try a different one (Internet explorer, Firefox, Safari or Google Chrome are the most common).

Error message – “something unexpected happened”

This is a temporary error you may get when the webpage times out or if a member of the Clergy Payroll team is updating your records. Please try again later and it should work, however, if the error persists please email myviewenquiries@churchofengland.org for further assistance.

Error message – “session ended”

Please send an email to myviewenquiries@churchofengland.org, including your Unique ID and details of what you were trying to do. We will need to investigate so please bear with us whilst we are looking into this issue.

I need some historical documentation that isn't available through MyView

Please send an email to clergy.payments@churchofengland.org, including full details of your request and your unique reference number, the Clergy Payroll Team will look into it for you.

Using MyView

Can I print and save documents from MyView?

Yes you can. Simply press the print button at the bottom of the page and select your printer, if you have the option to print to a PDF file you can also save a copy. More information can be found in the **user guide**.

Can I amend my bank details and/or my personal details through MyView?

You can amend your bank details through MyView – please see the relevant user guide for further details. You will receive an email confirming the change but if you receive a confirmation email and have not requested any changes please contact us immediately.

Unfortunately we can't accept any updates to personal details through MyView so please contact your funding body, usually your diocese, if you need to amend any other details.

I have left the payroll – can I still access MyView?

You will only have access to MyView for a limited period after you leave our payroll, please ensure you download any documents you may need including pay slips, your P45, P60s, P11Ds and previously submitted HLC forms.

Please note clergy pensions are paid on a different payroll that is not linked up to MyView.

I can't find what I am looking for

If your question hasn't been included or you need some additional support then please consult the user guide and if that doesn't help please send an email to myviewenquiries@churchofengland.org.

When contacting us please include as much detail as possible, make sure you quote your unique reference number, and where applicable the text of any error message you receive and/or any data you have entered, in the format you entered it.

Source URL: <https://www.churchofengland.org/resources/clergy-resources/national-clergy-hr/clergy-payroll/myview>