

We know that how we work with our colleagues and stakeholders has a huge impact on what we can get done to support the mission and ministries of the Church of England, our sense of belonging, and our wellbeing. It isn't just what we do that matters, but also how we do it together:

- Strive for Excellence
- Show Compassion
- Respect Others
- Collaborate
- Act with Integrity

Hear NCI colleagues talking about the values that matter to them most.

Our generous behaviours describe what it looks like to live our values everyday and are practical and visible ways to demonstrate our values.

#### Our Values and Generous Behaviours

### Strive for excellence

- Be passionate about providing a high quality of service delivery to those we serve
- Take ownership for finding solutions to problems
- new things that will improve our service
- Invite feedback and examples of excellence to learn from.

#### Show compassion

- Encourage and support colleagues, especially when times are hard
- Take time to actively listen, enabling others to be heard
- Recognise good work and show gratitude
- as people with lives outside of work.

## Respect others

- Value and embrace our different backgrounds and perspectives
- When we disagree do so with respect
  Respect other
- Address people as they want to be addressed.

#### Collaborate

- Seek ideas and input from people with different perspectives
- Pull together to get the best result for those we serve
- Stay connected and celebrate together often
- Proactively share information with other teams to avoid unnecessary work.

# Act with integrity

- Keep the promises
- Be clear about what we can and cannot do and allow others to do the
- \* Learn from mistake
- Tell the truth courageously, even when it is difficult.

Our Purpose: We support the mission and ministries of the Church of England

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