

Your time has been well spent. The victim will know that they can return to you for further help, that they have been believed and that they are not in the wrong.

You might be able to offer other opportunities to come and talk.

You cannot make the victim of domestic violence or abuse take any action. The most you might be able to do is listen and provide information.

Ensure you record what you have been told as a safeguarding concern, make a record of your actions and/or advice. Date the record and keep it confidentially.

Outline realistic options – police, Women's Aid, refuge, safe house

Supply appropriate information, leaflets and contact numbers.

Make a referral on the victim's behalf (with their permission) if this is wanted.

Ensure you make a record of what you have been told as a safeguarding concern, note your actions and who you have sought advice from. Date the record and keep it confidentially.