





# **Communications strategy**



Social Media

YouTube / Vimeo

**ACNY / Websites** 

Newsletter / WhatsApp groups Zoom / video conferencing

Discoverability

**New audiences** 

Live & pre-recorded

video Sign post to other areas

Community members Local outreach Evangelism Building sense of community Online services **News & Updates** Short video

Discoverability – not all local **New audiences** 

Community members

Evangelism Sharing videos to other places Cataloguing videos Online services Live & pre-recorded

video

**ACNY - Discoverability** Community members

New audiences from search engines or direct

traffic

Information News

**Events** 

Community members

Information News

**Events** 

Keeping them in the know

Communicating important news Community members

Interactive meetings Building sense of community Online services Broadcasting live to other platforms

digital



### Goals

Create community

Inform

Maintain services and events

Welcoming language, clear communication, avoid insider speak and Christianese



Your community should be at the heart of all your communications. What do they need? How can you help?







## 1. Use your social media profiles to build community

#### Use your church pages and profiles for external communication

- Think about your wider community and how you can add value, not just broadcasting information
- What do they need to hear right now?
- Be sociable
- Post to your church profile, and join local Facebook groups
- Show how your church is still open and active!





## 1. Use your social media profiles to build community

#### A few examples from our churches



30th April, the last day of the month, and the last word is 'paint'. You've create a spectacular display of images so far this month, we're excited to see what you'll do with this.







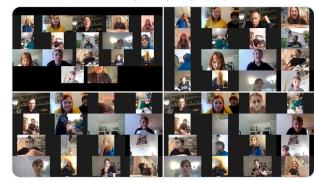
Our Wednesday Place of Welcome is not taking place in St. Michael's Church at the moment but it is still happening with St. Michael's Church online - if you would like to join in on Wednesdays after our Daily Service just send us a message for details

Today we were giving a big #ThumbsUpForYourPostie



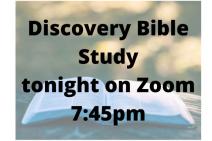
St James' Rowledge @stjamesrowledge · Apr 29

Some silly and messy games tonight at #hungry! Apologies to any parents who got the flour and water concoction on their carpets!! @churchofengland @CofEGuildford @RussGant #games #youthgroup #quiz





Join us at St Luke's E17 for Bible Study this evening. We'll be looking at Acts 15:22-41. Anyone is welcome to join in. Let us know and we'll send more details if you want to join the conversation. #church #notthebuilding Diocese of Chelmsford The Church of Englandnd





It has been amazing to see the response to those in need in our #community, and although it has been a difficult time, we are so hopeful when we witness people loving each other so well!

We do need more people to help with some practical support, if possible.

There are those in our community who are struggling, or are working on the frontlines (our wonderful #NHS folk, social workers + other first responders) and we'd love to provide practical solutions for them (as well as #prayer)!

If you would like to help with either; technical support for those struggling to get online, or cook a meal for someone else, or delivery it, or keep in touch with people who are on their own – please do let us know and together we can help those in need.

Please contact us via social media or visit St Peter's website (link in bio) and click on 'Join in' then 'Serve' for contact details and options to get involved. #brockley







# 1. Use your social media profiles to build community

#### What can you post? Think beyond talking about church services

- Local information
- Answer faith questions
- Be a source of hope
- Pray for your community!
- Talk about the support you are offering

- Invite to join online services or groups
- How can people get in touch
- Share clips of pre-recorded and live video
- Ask questions and have fun!
- Activities or fun challenges



## 2. Create online groups

- Facebook groups or WhatsApp groups
- Facebook groups are more discoverable
- Whatapp groups are better for your internal crowd
- Socialising and a place for members to provide support
- Be specific about who the group is for and it's purpose
- Come to our Groups webinar for more advice on running and setting up a group!



Think of it as your church foyer or small group





#### 3. Use Video

Helps to keep a community connected and maintains the habit of regularly gathering together

- You do not need lots of equipment, or for it to be perfect! Your community want to see and hear you in an authentic way.
- Use a platform that your community can access easily or are familiar with.
- Involve other people as hosts
- Remember licences for performing music!

#### Live video ideas – Not just services!

• Bible studies, sermons, children's activities, thoughts, reflections, prayers, quiz nights, Q & A's



### 3. Use video

#### Platforms available

- YouTube on your laptop (Mobile requires more than 1000 subscribers!)
- Facebook Laptop or mobile device
- Instagram through Instagram stories on your mobile device
- Twitter mobile device
- Zoom meeting or webinar remember to password protect your meetings





## 4. Update A Church Near You

- It is a point of contact for your community
- Promote your online services and groups
- Embed live video and use the tag 'Livestream'
- Keep your community informed of ways you can support them
- Receive online donations
- Provide information on life events



These points relate to your own church website too!



### 5. Email

- Way to contact your community members
- Add value
- Inform
- Clear and simple communication





Blogs Webinars Newsletter Conference

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Discover the free resources for churches

Churchofengland.org/DigitalLabs