



easy
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Reimagining Care

How care and support services could be better in the future

What people told us



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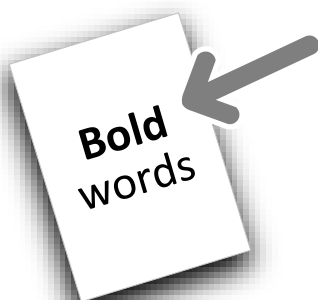
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In this Easy Read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are [blue and underlined](#). These are links which will go to another website which has more information.

Introduction



The Archbishops of Canterbury and York have set up a group of people to think about how care services could be better in the future.

The group is called the Commission on Reimagining Care.



In October 2021 we asked people what they thought about how care services could be better in the future.



This information explains what they told us.

What people said about care and support now

The people we asked told us that:



- Care and support should support people's feelings, as well as their physical needs.



- Care and support should allow everyone to help each other.



- Good care and support help people to do well.



- People could benefit from more support from their local community.



- Churches offer a lot of activities for people who get care and support.



But the support from churches can be better in some places than others.

Some churches find it difficult to support people because they:



- Don't have enough time or people.



- Don't know enough about people's needs.

What people said care and support should be like



When we asked people what care and support should be like in the future, they told us:



- Care and support should allow people to have control over their lives.



- Everyone should be able to get good care and support, no matter how much money they have.



- People's care and support can be helped by local communities where they know people well.



- People should get more information about their care and support to help them make better choices.



- Everyone should think about people who get care and support in a better way.



Everyone we spoke to agreed that we need big ideas to change care and support.



We will do more listening and thinking about what everyone needs to live a good life.

For more information

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