

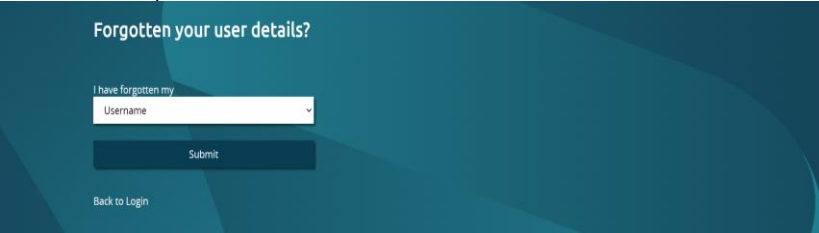
Forgotten your username

If you have forgotten password, click on the '**Forgotten your user details**' link below the log in options.



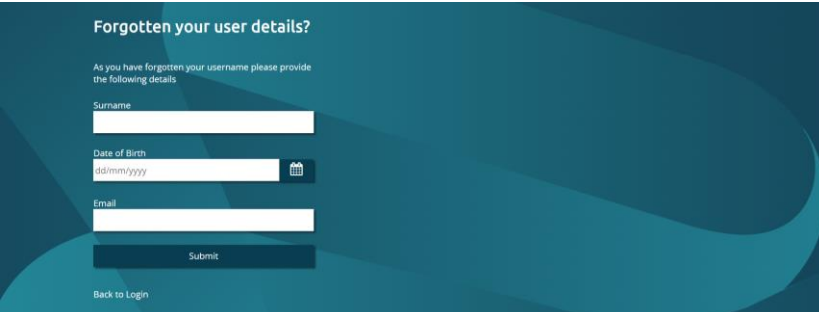
The screenshot shows the login interface for The Church of England Pensions Board. It features a dark teal background with the organization's logo and name. There are two input fields: 'Username' and 'Password', followed by a 'Sign in' button. Below the 'Sign in' button, the link 'Forgotten your user details?' is highlighted with a red rectangular box.

From the dropdown list, **select Username** and then **click on Submit**.



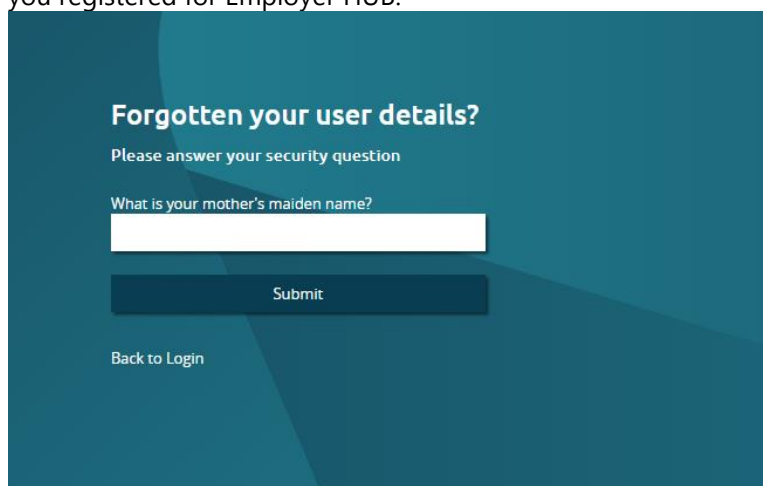
The screenshot shows the 'Forgotten your user details?' page. It has a dark teal background with the title 'Forgotten your user details?'. Below the title, there is a section 'I have forgotten my' with a dropdown menu currently showing 'Username'. Below the dropdown is a 'Submit' button and a 'Back to Login' link.

You will then be asked to provide your **surname, date of birth and email address**. If you cannot remember the email address you used to register, please call or email us and we can let you know what this is.



The screenshot shows the 'Forgotten your user details?' page with the following fields: 'Surname', 'Date of Birth' (with a calendar icon), and 'Email'. Below these fields is a 'Submit' button and a 'Back to Login' link. The text above the fields reads: 'As you have forgotten your username please provide the following details'.

Once you click submit, you'll be asked to provide the answer to the security question you set when you registered for Employer HUB.



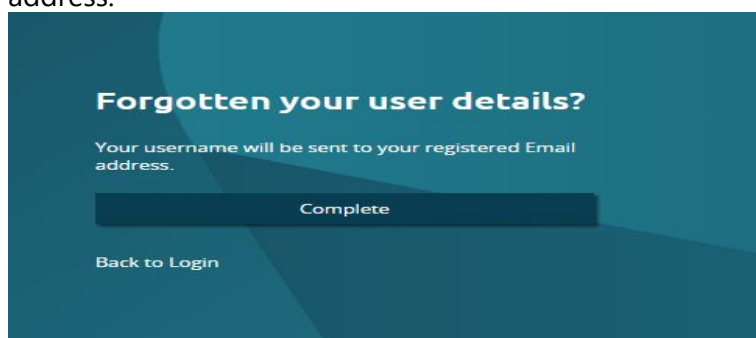
Forgotten your user details?
Please answer your security question

What is your mother's maiden name?

Submit

[Back to Login](#)

We will then send you an email with a reminder of your username to your registered email address.



Forgotten your user details?
Your username will be sent to your registered Email address.

Complete

[Back to Login](#)