



JOURNEYING WITH VOLUNTEERS

Above all, remember that this is God's work. Start praying regularly as a church or group of churches for the volunteers you already have and for those you hope to recruit.



01

Training and enabling

Volunteers will get much more out of their volunteer journey if they receive training and feedback. National research shows that volunteers are more likely to be involved long-term if they receive good training and are growing in their role.

02

Growing and sustaining

Regularly check in with volunteers and ensure that they are not being overstretched and that they are given an opportunity to receive communion. Try and offer opportunities to attend conferences or training, and offer support if they want to pursue formal qualifications in children's and youth work.

03

Thanking and celebrating

Create a culture of thanking and celebrating volunteers. Some people like to be thanked publicly and for others, a card of thanks is ideal. Ensure that church leaders are involved in the thanking and if possible, invite all the volunteers to a meal to thank them.

04

Transitioning well

When a volunteer decides to step back or move to a different role, it is important that there is a good send-off. Have a proper ending conversation with them as this is a great opportunity to hear feedback. Invite them to continue to pray for the work, and to consider being available for one-off events.